

Schedule of Licence Conditions

Conditions consistent with the operating schedule	Agreed	Proposed by
<p>1. All staff authorised to sell alcohol shall be trained in:</p> <ul style="list-style-type: none"> a) Relevant age restrictions in respect of products b) Prevent underage sales c) Prevent proxy sales d) Maintain the refusals log e) Enter sales correctly on the tills so the prompts show as appropriate f) Recognising signs of drunkenness and vulnerability g) How overservice of alcohol impacts on the four objectives of the Licensing Act 2003 h) How to refuse service i) The premises 'duty of care policy, understanding and dealing with situations involving vulnerable people, and incidents of harassment; and how to report issues of modern slavery and trafficking j) Action to be taken in the event of an emergency, including the preservation of a crime scene and reporting an incident to the emergency services k) The conditions in force under this licence. <p>2. Training shall include evidence that the trainee has gained knowledge and understanding of the training, which may consist of a test or quiz, completed by the trainee.</p> <p>3. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council</p> <p>4. The premises shall have a documented Duty of Care policy for managing intoxicated and vulnerable customers and dealing with incidents of harassment at the premises. The policy shall also include provision for persons refused entry to the premises who are also considered vulnerable by staff.</p> <p>5. The premises shall display prominent signage indicating at any point of sale, at the entrance to the premises and in all areas where alcohol is located that it is an offence to sell alcohol to anyone who is drunk</p> <p>6. A Personal Licence holder shall be present at the premises to supervise all sales of alcohol</p> <p>7. persons shall be employed and on duty at the premises who are specifically tasked to maintain the safety of customers who may be vulnerable, ill or in distress as a result of alcohol and/or drug-</p>	<p>N/A</p>	<p>Applicant</p>

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related intoxication. Such persons must be trained on drunkenness, vulnerability, and drugs awareness in the night-time economy; and responding to these matters

8. The premises shall provide facilities for customers to securely recharge their mobile phones

9. Alleged crimes shall reported to the venue or by the venue to the police such as:

- a) ejections of patrons
- b) complaints received
- c) incidents of disorder
- d) seizures of drugs, offensive weapons
- e) fraudulent ID or other items
- f) faults in the CCTV system,
- g) searching equipment or scanning equipment
- h) refusal of the sale of alcohol
- i) visit by a responsible authority or emergency service
- j) the times on duty, names and the licence numbers of all licensed door supervisors employed by the premises.
- k) suspicious behaviour by patrons or members of the public close to a venue.

10. Incident logs (which may be kept electronically) must be kept at the premises for at least six months and made available on request to the police or an authorised officer of the licensing authority

11. -The Challenge 25 scheme must be operated to ensure that any person who appears to be under the age of 25 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA national ID card or similar document, an HM Forces warrant card, a card bearing the PASS hologram, or any electronic or biometric age verification technology approved by the licensing authority.

12. The premises shall display prominent signage indicating at any point of sale, at the entrance to the premises, or in all areas where alcohol is located that the Challenge 25 scheme is in operation.

13. The premises shall display prominent signage indicating at any point of sale, at the entrance to the premises, or in all areas where alcohol is located that it is an offence to buy or attempt to buy alcohol for a person who is under 18 and for a person under the age of 18 to buy or attempt to buy alcohol

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<p>14. A refusals record must be kept at the premises which details all refusals to sell alcohol. This record must include the date and time of the incident, the name of the staff member who refused the sale, and the reason the sale was refused. All entries must be made within 24 hours of the refusal. The record must be made available for inspection and copying within specify days / hours or a reasonable time of a request by an officer of a Responsible Authority</p> <p>15. All external windows and doors must be kept shut at all times when regulated entertainment is being provided. Doors may be opened for normal entrance and egress of people but must be shut immediately thereafter</p> <p>16. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance</p> <p>17. A noise limiting device must be installed and must operate at all times regulated entertainment takes place at the premises. The device must be of a type, in a location and set at a level approved in writing by the appropriate officer of the Council</p> <p>18. The location and orientation of loudspeakers must be as specified on the attached premises plan</p> <p>19. acoustic door / acoustic curtains / acoustic door seals shall be used</p> <p>20. There shall be no noise or odours caused by the kitchen extraction equipment that gives rise to a nuisance.</p> <p>21. Where children are allowed on the premises, information shall be displayed in office on what to do if there is a cause for concern regarding a child's welfare. This shall include reporting to Manchester City Council via its Contact Centre on 0161 234 5000 or mcsreply@manchester.gov.uk, or the NSPCC on 0808 800 5000 (free 24-hour service) or dialling 999 in the event of an immediate threat.</p>		
<p>Conditions proposed by objectors</p>	<p>Agreed</p>	<p>Proposed by</p>
<p>CCTV cameras are located within the premises to cover all public areas including all entrances and exits. The system records clear images permitting the identification of individuals. The CCTV system is able to capture a minimum of 24 frames per second and all recorded footage must be securely retained for a minimum of 28 days. The CCTV system operates at all times while the premises are open for licensable activities. All equipment must have a constant and</p>	<p>Yes</p>	<p>GMP</p>

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<p>accurate time and date generation. The CCTV system is fitted with security functions to prevent recordings being tampered with, i.e. password protected. There are members of trained staff at the premises during operating hours able to provide viewable copies on request to police or authorised local authority officers as soon as is reasonably practicable in accordance with the Data Protection Act 1998 (or any replacement legislation).</p>		
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